



# Jitendra Kumar

SAFe, Scrum Trainer

## Contact

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## About Me

- A passionate trainer with 8+ years' experience in training SAFe, Agile (Scrum), & JIRA.
- Having overall 15+ years' experience in IT industry as Agile Coach, Product Owner, Scrum Master, Business Analyst.
- SAFe Agilist, SAFe Scrum Master, SAFe POPM and other SAFe certification training
- Corporate training on Agile implementation & Best Practice
- Conducted 100+ Batches Proven track record in Agile transformation and leadership coaching.
- Experienced Agile Coach with expertise in Scrum, SAFe, Kanban, and Lean methodologies, driving Agile transformations across organizations.
- Successfully coached multiple teams and enterprises in adopting Agile, improving collaboration, delivery speed, and business agility.



## Training Experience

### SAFe, Scrum & JIRA Trainer

- Proven ability to improve team performance, collaboration, product discovery, efficiency, and delivery through the coaching, mentoring and power of agility.
- Expert in designing Agile Transformation Strategies, improving business value delivery, enhancing team performance and driving continuous improvement.
- Excel in building strong client relationships, leading project teams, fostering team collaboration, and optimizing delivery performance to achieve strategic business objectives.
- Proven track record in Agile transformation and leadership coaching.
- Developed and delivered Agile training programs for all levels of the organization, fostering a culture of continuous learning and improvement

## Work Experience

### Founder, Trainer, Mentor

Sep 2022 to Till Now

*Skill Yantra Consulting*

- Mentoring mid career professionals to transition in Scrum Master, Product Owner Role.
- Helped 100+ students to transition in Scrum Master role.
- Corporate training for SAFe certification
- Corporate hands-on training on Agile, Scrum, Jira, Confluence
- 60+ Batches of Scrum Master training
- 30+ Batches for SAFe Certification training
- Designed and implemented a customized Agile transformation strategy for an enterprise, leading to a reduction in onboarding customers.

### Agile Coach

*UST Global*

May 2021 to Oct 2023

- Discuss with different Client Stakeholders, understand their objectives with Agile Transformation and help in designing the Agile Transformation Strategy including Transformation Roadmap, Target Operating Model, Roll out the Engineering and Product Metrics
- Help organizations shift towards a more flexible, transparent, and efficient way of working

## • Certifications

- SPC
- CSM
- A-CSM
- CSP-SM
- CSPO
- Train the Trainer

## • Skills

- SAFe
- Agile Transformation
- Product Management
- Scrum
- Kanban
- Management Skills
- Leadership
- Coaching and Facilitation
- Product Management
- User Story
- Positive Attitude
- Value Stream Identification & Optimization
- Systems Thinking
- Desging THinking
- Training & Workshops Delivery

## • Tools

- Jira
- Confluence
- ADO
- Redmine
- Balsamiq
- Miro

- Facilitated cross-team collaboration workshops, breaking down silos and promoting a more integrated approach to problem-solving
- Conducted intensive market research, and interviewed customers to launch features from scratch
- Facilitated an agile environment, working across 9 teams
- Drive increased focus on execution (Say/Do ratio) within Teams and Programs, aiming for increase in efficiency
- Shorten cycle time and lead time to accelerate time-to-market
- Enhance the team's ability to deliver working software predictably,
- leading to more on time project completions
- Maximize ROI through waste reduction
- Implementing SAFe for distributed teams

### PRODUCT OWNER

*Bestinet Sdn. Bhd.*

July 2018 to May 2021

- Managed cross-functional team and stakeholder communication, and oversaw product development from inception to implementation.
- Identify ways to increase adoption and customer satisfaction
- Provide and support the implementation of business solutions by building relationships and partnerships with key stakeholders;
- Communicate with higher management, engineers, product managers and support specialists on product issues.

### SCRUM MASTER

June 2015 to July 2018

*Compassites Software Solution*

- Worked with stake holders/product owners to prioritize the requirements for sprint.
- Collecting requirement and analysis on the requirement document.
- Scheduling meetings with tech team and clients on daily /weekly basis to discuss the project progress, issues and to assign action items to the espective teams

### IT BUSINESS ANALYST

Feb 2012 to June 2015

*Cybercops Info Solution*

- Collaborated with cross-functional teams to develop and implement a new product.
- Developed and presented data-driven reports to senior management, influencing strategic decisions that led to a 10% increase in quarterly revenue.

### BUSINESS ANALYST

July 2009 to Feb 2012

*CES*