

LVRao Trainer Profile

M.Tech | ITIL® Expert, PMP®, CSM®, CSP®, PRINCE2®, Lean Six Sigma, Agile Coach, Scrum & Agile Trainer
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SUMMARY

Overall 17+ Years of experience and Training and professional services consulting organization. Provide training, consulting and solution implementation in various areas including IT Service Management, Project Management, Quality and Organizational Processes. Key skills Includes, but not limited to.

- ◆ EXIN, Peoplecert Accredited Trainer with over 17+ years of experience in Project/Program Management, IT infrastructure service management, delivery, operations management and consulting.
- ◆ Excellent communication, facilitation and presentation skills
- ◆ Lead Trainer in Satyam, IBM and Billa Solutions in India and abroad and trained more than 1000+ people from companies like, InfoSys, IBM, Wipro, Verizon, CNO, BOA, HP, Accenture, Tech Mahindra, Deloitte.
- ◆ Excellent Handling Corporate Trainings as well as Institutional Trainings
- ◆ Experience in preparing courseware for PMP®, ITIL®, IT Service Management, Agile frameworks, Six Sigma, MS Project, CMMI, IBM and Microsoft® Technology domain and many other trainings
- ◆ Experience in Development and implementation of Tools for Project Management, ITIL® implementation, Six Sigma implementation, Project tools, Organization Metrics capturing, monitoring and controlling tools for Organizational improvement.

CERTIFICATIONS

- ◆ ITIL® Expert/ITIL 4
- ◆ Project Management Professional (PMP®)
- ◆ PRINCE2® Foundation & Practitioner
- ◆ SDC™ – Scrum Developer Certified
- ◆ SPOC™ - Scrum Product Owner Certified
- ◆ IT Service Management based on ISO 20000
- ◆ CSM® – Certified Scrum Master
- ◆ AEC™ – Agile Expert
- ◆ SMC™ - Scrum Master Certified

TRAINING DELIVERY

- ◆ ITIL® 4 Foundation, Intermediate & Expert
- ◆ PMP® Certification Preparation
- ◆ PRINCE2® Foundation & Practitioner
- ◆ Six Sigma/Lean (up to Black Belt)
- ◆ Scrum/Agile Certified Trainer (SCT™)
- ◆ Agile Expert Certified (AEC™)
- ◆ ITSM Based on ISO/IEC 20000
- ◆ Microsoft® Project Foundation and Expert
- ◆ CSM, SMC (Certified Scrum Master)
- ◆ Scrum Product Owner Certified (SPOC™)
- ◆ Scrum Developer Certified (SDC™)

WORK EXPERIENCE

- ◆ 17+ years of Experience in MNCs Like IBM, Syntel, Satyam, Franklin Templeton and in Product development and service Management organizations in Technical, Functional and Management roles both in India and Aboard.

ACADEMICS

- ◆ M. Tech. from JNTU, Campus and Bachelor of Engineering from Osmania University, Campus

