



Deepikkaa.S



Career Profile:

A conscientious and professional IT trainer / freelancer with extensive experience in IT field. Highly organized and efficient person, with a thorough and precise approach to projects, which has produced excellent results till date. Able to manage own time effectively, and prioritize workload. Experienced at working to tight deadlines and under considerable pressure. Passionate about learning new technologies and help others to be productive developers quickly.

Professional strengths:

- Proficient in delivering effective classroom training sessions
- Excellent communication and presentation skills and ability to adapt to teaching one-on-one and presenting to large groups
- Dedicated, hard working individual with the intercommunication skills to work at all levels of the organization.
- Ability to generate technical concepts in a clear and precise manner
- Quick Learner
- Outstanding Motivator and builder of teams. Works well in both team environment and individual assignments.
- Proficiency in Object-Oriented Design Development
- Experience in coding and debugging procedures
- Possess knowledge of course development, instructional design



Technical Competencies:

- Languages : C,C++,Java 8,J2EE(Servlets,JSP,EJB2.0&3.0)
- Framework : Springs, Hibernate, Spring Boot
- UI : Angular 8.0
- Database : Oracle12c(SQL &PLSQL)
- IDE : Netbeans 8.2, Eclipse, JDeveloper
- Application/Web Server : Tomcat 8.0,GlassFish Server ,Weblogic

Recently Updated and delivered trainings:

- Oracle Java Internet of Things(IoT) and
- Oracle Database Cloud Service(1Z0-160)
- Oracle Developer Cloud Service
- Oracle Management Cloud
- Oracle Container Classic Cloud
- Oracle API Cloud Service
- Oracle Blockchain Cloud Service
- Oracle Application Integration on Cloud

Having Knowledge about AWS cloud.

Clients Handled:

Oracle, IBM, SAP LABS, CTS, Wipro, L&T, BMC,PwC, LIC, Indian Oil, Hexaware, BSA Crescent Academy(Malaysia),Capgemini, Tagit, HCL, Fujitsu, Standard Chartered.

Handled clients in India and Abroad.

Engineering Colleges:

MGR University, RMK, RMK CIT, Crescent University, SA Engg.College, SRM Valliamai College,SSN Engg. College

Seminars Delivered on Internet on things

- 1) Aadhi College of Engineering, Walajabad
- 2) SIET, Mount Road, Chennai
- 3) Ethiraj College, Egmore, Chennai
- 4) Kanyaka Parameswari Arts and Science College, Parrys, Chennai

Conducted workshops on Internet of Things(IoT) at AnnaUniversity, Guindy and meetups at Chennai



Professional History:

Freelancer

Trainer cum Consultant , Chennai

→ May 2013 to till date

- ✓ Training employees with project specific requirements.
- ✓ Develop and deliver comprehensive training programs for new and existing employees.
- ✓ Facilitate and conduct workshops/ seminars and cross-functional meetings.
- ✓ Developed procedures and best practices to achieve and maintain superior performance levels.
- ✓ Coordinate with department managers, clients, vendors to effectively align training initiatives with individual needs and corporate requirements.
- ✓ *Developed use-case based tutorial for "BlockChain" to the world's leading organization, Oracle.*

Proton Expert Systems and Solutions Pvt Ltd, Bangalore

→ Senior IT Trainer cum Developer

→ May 2011 to June 2012

- ✓ Project Management working with website completion
- ✓ Creating training materials and course contents
- ✓ Responsible for supervising technical staff
- ✓ Involved in technical recruitment process. Evaluate job seekers.
- ✓ Conducted Trainer the trainer programs.
- ✓ Streamlined operations enhanced performance and earned **"BEST EMPLOYEE"** award and won cash prizes.

Zi Technologies, Chennai

IT Trainer cum Developer

→ Feb 2010 to May 2011

- ✓ Mentoring the students (potential developers) through Project Based learning and supporting them to complete the technology base projects on time at CTS.
- ✓ Observe and evaluate results of training programs
- ✓ Determine overall effectiveness of programs and make improvements
- ✓ Worked as web Developer to a Bangalore based client in a healthcare domain.

NIIT Ltd, Chennai

Trainer

→ July 2008 to Feb 2010

- ✓ Conducting technical trainings for fresher & experienced resources
- ✓ Imparting technical education to the students, through structured NIIT curriculum and through Project Based Learning.
- ✓ Conducting mentoring sessions as per the course/program milestone/learning plan.



- ✓ Ensuring fair conduct of appraisals and student performance.
- ✓ Accurate and timely updation of student data with records of education delivery.
- ✓ Engaging students for peer learning and resolving challenges while achieving their tasks.
- ✓ Counselling student to upgrade to the next level of the program.
- ✓ As a student counsellor, listened, empathise and encourage and help to empower the students.
- ✓ Elected as **"STAR TRAINER"** for meeting all metrics like excellent feedback, student up gradation for the next level, achieved the sales target

Jaya Engineering College, Chennai
Lecturer

→ Jan 2007 to May 2008

- ✓ Provide individualized instruction to keep all students at expected skill level.
- ✓ Monitoring Attendance.
- ✓ Preparation of Question papers for Internals during semesters.
- ✓ Deep knowledge of the subject and in touch with the latest technological advances.
- ✓ Prepare lesson plans and methods of assessment.
- ✓ Meeting with students and helping them in solving their problems.
- ✓ Helping students in lab activities and Projects
- ✓ Taking Viva's for students during Internal Examinations.
- ✓ Helping and Enlightening students in making Jobs.
- ✓ Handling other responsibility in case if required.
- ✓ Attending the meetings and presenting the class reports.
- ✓ Member of the event organizing committee of the college.
- ✓ Motivating students for participating in various activities.

Sutherland Global Service, Chennai
Customer Support Executive

→ Sep 2005 to May 2006

- ✓ Worked for AMAZON.UK website. Understood of the process and adapted to it
- ✓ Followed a professional approach in answering emails and provide information about products and services, taking input of issues and their redressal thereof.
- ✓ Appropriate and timely follow-ups wherever required.
- ✓ Gain a complete understanding of the query/complaint. If the query needs further clarification or is incomplete, ask clear questions much before the turnaround time is over.
- ✓ Encouraged the customer to leave his feedback and follow-up with corrective actions where the feedback is not satisfactory.
- ✓ Converse with customer to better explain company policy and arrive mutually beneficial solution
- ✓ Escalated unresolved queries to respective departments for accurate redressal



Education:

MBA (HR) from Madras University, Chennai with 68%,2007.

B.E (CS) from Prathyusha Engineering College, Thiruvallur with 78%, 2005

(DEPARTMENT TOPPER AND WON CASH PRIZES TWICE)

12th from Singarampillai Girls Hr. Sec. School, Chennai with 78.6%, 2001

10th from Singarampillai Girls Hr. Sec. School, Chennai with 82.2%, 1999

Globally Certified as SCJP, SCWCD, SCBCD, OCA.

Personal Details:

- **Name: S. Deepikkaa**
- **Date of Birth: 11 – Jun - 1984**
- **Nationality : Indian**
- **Residence : Chennai, Tamil Nadu**
- **Languages known:**
 - **Tamil - Read, Write, Speak**
 - **English - Read, Write, Speak**
 - **Hindi - Read, Write**
- **Relationship status: Married**

DECLARATION

As I believe HARDWORK is the key to SUCCESS and CHARACTER to PERSONALITY, I always keep myself Proactive, Industrious and Good natured to work SMARTLY. I declare that the information and facts stated here in above are true and correct to the best of my knowledge and belief.

Place : Chennai

Date :

Signature

[Deepikkaa.S]