



DEVESH DEWANGAN

LEARNING & DEVELOPMENT | STAKEHOLDER MANAGEMENT

CONTACT



MOBILE

09811890001



EMAIL

deveshdew@gmail.com



Devesh Dewangan



ADDRESS

Pan Oasis, E-1703, Sec-70
Noida (UP-201301)

CORE SKILLS

- Proactive in managing result based trainings as per the evolving needs of the business.
- Train The Trainer within the team
- Leadership Training Interventions
- Strong Stakeholder Management Skills

INTERESTS



Public Speaking



Content Writing



Reading

MY PROFILE

An incisive training professional bringing 2 decades of continuous training experience to maximize employee's performance, adept in conceptualizing & facilitating training in sync with the organization vision. Adroit in exceptional organization and service skills with a positive, professional attitude and a strong commitment to deliver results.

WORK EXPERIENCE

INDEPENDENT CONSULTANT | Jan'22 - Till now

Coach

- Competency building training for Organizations & Institutions across industry across hierarchy.
- Digital Course Creator
- Personal Coaching to individual for performance enhancement.

YES BANK LTD. | Feb'17 - Dec'21

Vice President – Training (Retail Business) | Oct'19 - Dec'21

Assistant Vice President – Training (Retail Business) | Feb'17-Sep'19

- Develop training roadmaps for Retail Banking executives based on job based capabilities requirements in line with the organizational strategy.
- Responsible for maintaining a cordial relationship with the Retail Banking teams by liaising with business leaders as well as keeping abreast with the business plans and initiatives.
- To ensure implementation of L&D strategy and reinforcing with other strategies across the region.
- Planning, Organizing and Implementation training programs for employees as per evolving needs of the business.

SCHOLASTICS

- **DIPLOMA IN TRAINING & DEVELOPMENT**

Indian Society Of Training & Development, New Delhi

- **TOASTMASTERS CLUB - NEW DELHI**

Active & Lifetime Member

- **MBA (HR & MARKETING) (2002 - 04)**

Indian Institute of Planning & Management, New Delhi

- **B.E. (COMPUTER SCIENCE) (1998 - 2002)**

Bapuji Institute of Engg & Technology, Davangere, Karnataka

- **CLASS - XII (1998)**

- **CLASS - X (1996)**

Lions Higher Secondary School, Champa, Chhattisgarh

PERSONAL DOSSIER

DATE OF BIRTH - 27.11.1980

NATIONALITY - INDIAN

MARITAL STATUS - MARRIED

LANGUAGES KNOWN - ENGLISH & HINDI

CONFLUENCE INTEGRATED SERVICES PVT. LTD.

Vice President – Training & Development | Sep'13 - Jan'17

Trainer | Feb'04 - Oct'06

- Training Facilitation for different organizations & institutions.
- Designed and delivered customized learning sessions as per the client's evolving need of the business.
- Developing business through building new clients while catering to specific training requirements.
- Serve as a sole designated trainer for clients in relation to 'behavioural skills' up gradation.

HDFC BANK LTD. | Dec'07 – Sep'13

Regional Service Excellence Manager (Gurgaon)

- Responsible for imparting product & sales training to Frontliners, Managers & Senior Managers pan India Level in order to achieve higher productivity.
- Stellar role in evaluating the productivity of the training initiatives through pre-training diagnostics and post-training interventions and preparing the training calendar and regional MIS.
- Undertaking validation & development of courses and training material to ensure efficiency in business operations.
- Conducting compliance audits within the sales team to ensure laid down processes are being adhered to by the Sales team.

PANTALOONS RETAIL INDIA LTD. | Oct'06 - Nov'07

Sr. Executive Training (Gurgaon)

- Worked on a concept called 'Gurukool', which was a 5 days Residential Training for front liners & middle management, it was a complete experiential learning which covered areas like Developing positive attitude, Perception in communication, Team Building and Self Esteem.
- Played active and stellar role in cross vertical training across future group.
- Worked closely with the HR head and improved business performance and productivity through training exercises.
- Responsible for managing training MIS and training calendar.